



60%

electrification of last-mile delivery vehicles

42%

reduction in Scope 1 and Scope 2 emissions

100%

renewable electricity

**70**%

diversion of non-hazardous waste from landfill

# **2030 Goals**

Our ambition is to be the greenest courier in Canada

To avoid the catastrophic impacts of climate change, we are doing our part by setting 2030 goals that put us on the path to net-zero by 2050. Our ambitious science-based target uses a 2020 emissions baseline and the methodology set out by the Science Based Targets initiative. Our goals focus on taking meaningful action in key areas of our business that support our ambition to be the greenest courier in Canada.



#### **Facilities**

- Design and build facilities to reduce energy consumption
- · Procure renewable electricity
- Apply green building design elements to new builds (e.g., solar panels)

#### Waste

- Implement comprehensive recycling solutions
- Minimize waste
- Adopt reusable solutions (e.g., pallet wraps)

## **Transportation**

- Invest in alternative-fuel vehicles and supporting infrastructure
- Use clean fuels (renewable diesel)
- Optimize routes and trailers
- Switch to lower-carbon transportation (e.g., rail)

### **Innovation**

- Invest in emerging low-carbon technologies (e.g., e-bikes, carbon capture)
- Pilot innovative solutions (e.g., Urban Quick Stops)

# Our pathways to GHG emissions reduction



Fleet emissions – retiring older fleets and investing in alternative-fuel vehicles



Renewable electricity – procuring renewable energy for our facilities



Waste – reducing waste and standardizing recycling in our operations



**Building emissions** – installing energyefficient equipment in our facilities



Value chain emissions – engaging with our suppliers and customers to reduce our Scope 3 emissions



Fuel consumption – using more fuelefficient modes of transportation and leveraging route optimization and telematics



How did we get here? Our business-case approach

- Started with big assumptions
- Socialized early
- Brought in external support
- Layered in SBTi goals
- Refined and booked a special sessions with key stakeholders
- Recognized that "slow and steady" wins the race
- Take stakeholders along for the journey





# Key considerations for facility and route prioritization

A (>75 vehicles)

18 Terminals

B (>50 vehicles)

15 Terminals

C (>20 vehicles)

33 Terminals

D (≤20 vehicles) 68 Terminals





## Last-mile

- ~ 5,000 P&D vehicles
- ~ 240 straight trucks

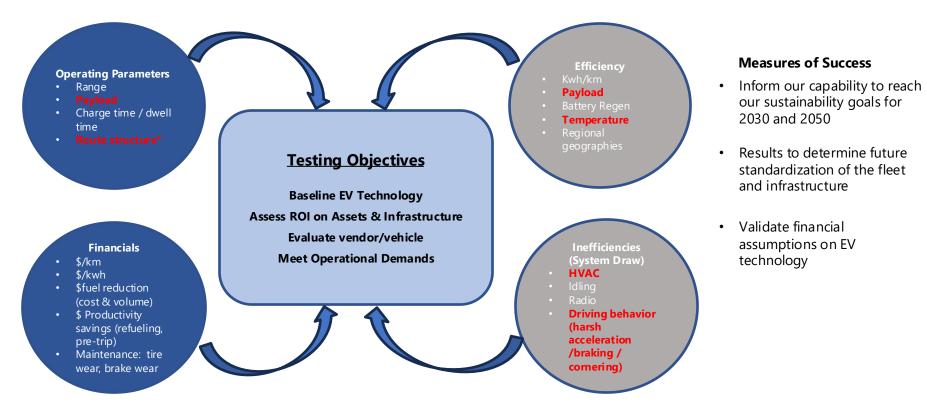
- Leased vs owned terminals (lease term)
- Grid emissions intensity
- Loading layout (indoor vs outdoor)
- Service upgrade requirement
- Available incentive programs (e.g., B.C., Que)
- Provincial utility costs

- Balance pace of electrification to reduce risk
- Vehicle performance (climate, geography)
- Right vehicle, right route:
  - o Vehicle range capability
  - o Payload, cubic capacity



## EV Pilot Test Plan - Objectives

Our EV Pilot will test the capability and integrity of our vehicles (EV's) and charging systems. Information, data and insights gathered will be the basis to inform and plan subsequent years of the GHG Roadmap.



# Vehicle Deployments

**Introducing our 2025 Electric Fleet, now** deployed across 9 sites in Richmond, Mississauga, North York, London, Laval, Anjou, VSP, **Drummondville &** Quebec city.

"This accomplishment represents a significant stride in our commitment to sustainable transportation and a greener future. A heartfelt thank you to all who played a part in making this initiative a resounding success. Together, we are steering towards positive change and contributing to a more environmentally friendly community"

Mario Fortin – District Manager Quebec City

# Ford eTransit









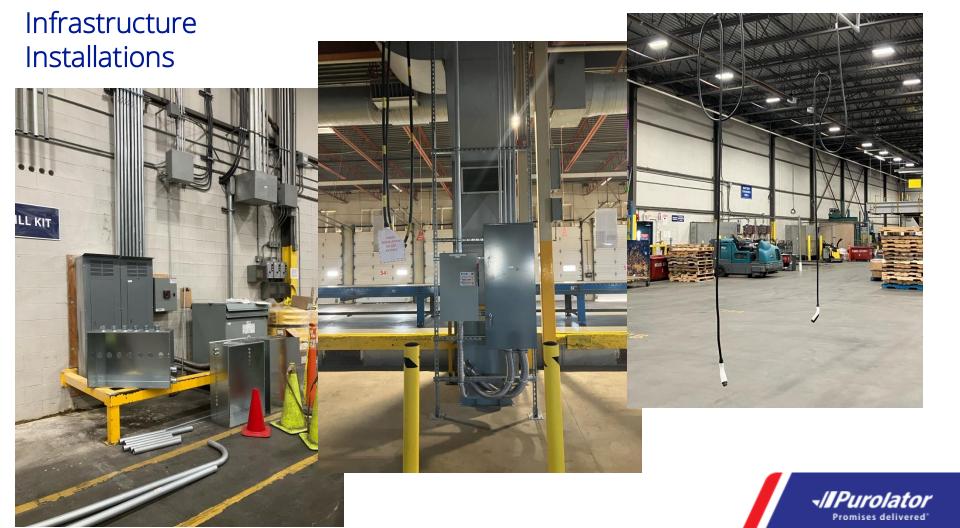


## BrightDrop





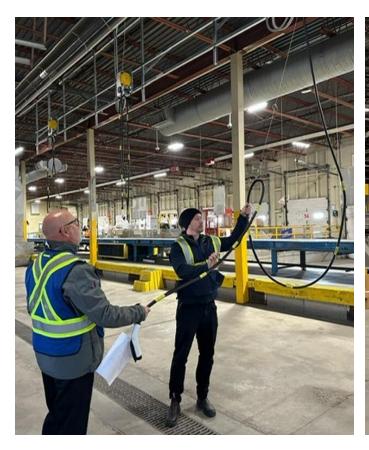








## Infrastructure Installations

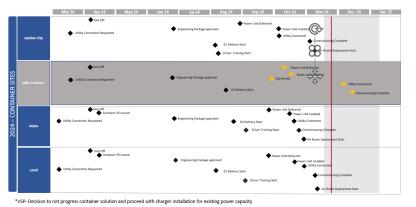






# Phase 1 EV Infrastructure (Containerized Solution)

We have successfully deployed three movable containerized charging solutions complete with 75 L2 and 3L3 chargers across Quebec, accelerating 2024 Fleet electrification efforts.









◆ Completed ◆ On Track ◆ At Risk with plan to recover ◆ At Risk without a plan to recover \_\_\_\_\_ Current Date





# Preliminary lessons learned



Align electrification strategy with corporate goals and values



Build strong governance to support collaboration between departments



Set up infrastructure first; prepare for long lead times for service upgrades and installation



Prioritize strong change management, communication and training



Consider supply chain risks and long lead times for equipment



Test different use cases (e.g., climate), vehicles, chargers and charge management solutions



Engage early with landlords, utilities and municipalities



Plan and understand early impacts to processes and vehicle maintenance



